

Testimonials

Nick and his team did an excellent job. I will most certainly reach out to them when my next repair is required. Clint B.

Nick & Co. is great to deal with. They are always there to help, and I trust them to be honest. Nick & Co. is a great company. I would recommend them highly. Mike M.

I have been dealing with Nick for over 25 years. I met him when he was a service tech with I liked Nick and requested him on future service calls to keep my old package unit operating. In 1984 Nick installed a split unit heat pump. He was the only person to service that unit. When Nick & Co. was formed, I continued to use Nick. In 2005 Nick supervised the installation of a high efficient heat pump. I find Nick to be very knowledgeable, honest and dependable. He has never missed a set appointment. I was glad to learn he had formed his company after he left Boyd S.

Outstanding company. A real pleasure to work with - will recommend to other people. Ken K.

Not only was the service great, but Nick even found my lost diamond earring! Thanks! Clarissa L.

I moved from a house to a condo 2½ years ago. Nick took care of my house for 23 years, and now he does the condo. I could not be in better hands! I have recommended to several of my friends who now use him. We all would not use anyone else. Jane B.

Top notch company and personnel. Very thorough and explains things in great detail. Excellent in follow up, attention to our needs and incredible in recapping previous visits and needs. Jerry S.

I've been dealing with Nick & Co. for a number of years and have had nothing but positive results from them. Stan S.

It is always a pleasure working with Nick & Co. They are always on time, and their work is excellent. They also have good prices. Nick S. has a great reputation in the line of work that he does. We will always use him and have recommended him to family and friends. Earl L.

Nick & Co. is the best. Wouldn't consider using another company for our heating & ac service. Robert F.

Testimonials (continued)

Dee at the office always set up the appointments for me at a time that was convenient for me. Called me if anything changed. Nick was on time and told me what the trouble was, if any, and fixed it promptly. Lorraine C.

My family's experience with Nick & Co. has been outstanding - always quality service, very prompt and always a smile. John L.

Nick is outstanding and very professional. Nick & Co. is the best! Rex W.

Every person in your company that I encountered was both kind and competent - a wonderful combination! Liz S.

Nick is one of a kind, smart, knowledgeable, professional. No other like him. Robert S.

You came to my rescue two years ago, and since have proven that service like that is how you always work! Patricia S.

From start to finish the service was first class. Nick & Co. was recommended by a former customer, and although I had high expectations, they were exceeded. Nick & Co. is a great example of you don't have to be the biggest to be the best. Chuck D.

My husband and I can't thank you enough for coming to our distressed a/c repair on Monday! We are business owners ourselves and know that one of the greatest assets in business is service and caring. We were new to your company, but you responded to us quickly and in a most caring manner. I appreciated not only your friendly professionalism, Nick, but Dee's compassionate understanding of our being without a/c for four days, with temps inside of 93° and higher. You can count on our referral of your company. Ed K.

Dear Dee and Nick - It is because of folks like you that make the world truly a Better Place!!! Both of you are very Special People!! Thank you so much for helping my folks with their problem today and getting it corrected so quickly!! Your help is so appreciated!!! William Y.

Nick & Co. has provided for our HVAC needs for more than 25 years. Always do a great job! Linda S.

Your installers were professional, quick and clean. What more could I want! Pam A.

Testimonials (continued)

Great job, Nick! You too Dee! Thanks for explaining the various options available (upstairs vs. downstairs), and at the same time balancing these options with the cost involved. Sam H.

I was very pleased with the quick response to my needs and with the professional level of workmanship in installing my new system. Our home is more comfortable than it has ever been due to the proper balancing of airflow. Great job! Howell P.

Thanks so much for your immediate response to our problem. Of course it would happen on a weekend when we had out-of-town guests! Sandy S.

Nick & Co. is always responsive, courteous and thorough. Their work - top notch. Philip C.

Your company was great to work with from top to bottom. Everyone was very professional and treated us with personal attention, and we now have balanced heat upstairs and downstairs! Thank You! Thank You! Cheryl P.

I am so pleased with my new Trane Heat Pump. Your company was professional in every respect. Thank you for coming to my urgent need for heat. Betty W.

Nick & Co. gave top-notch customer service. All staff was friendly, helpful and acted like they valued our business. We would highly recommend your company! John P.

Our 18-year-old furnace broke down the week between Christmas and New Year's. I called our neighbor who has been in the neighborhood 20+ years and is scrutinizing about service providers. He recommended Nick & Co. I called on Monday, Nick himself was there later that evening to size up the situation. On Tuesday morning I had a written proposal, on Tuesday afternoon two servicemen arrived to remove the old furnace. On Wednesday (New Year's Eve) by lunchtime we had a new high efficiency Trane furnace installed. One of the installers was actually getting married later that day and had given up a day off on his wedding day so we could get heat. Our new unit runs effectively and remarkably more quietly. If you are pricing a new furnace online, you will likely find it is very difficult to determine. Having read just about everything I could find about the cost of replacing a natural gas furnace, I have come to two conclusions regarding the explanation for the unavailability in pricing: 1. Every situation is a little different and presents a unique set of variables that affect cost; and 2. Manufacturers have different distribution agreements with different HVAC contractors. Suffice it to say, I think Nick & Co. had very reasonable pricing. More importantly, they have experience and an established reputation. As it turns out, my neighbor on the other side uses Nick & Co. as well. Like my neighbor, I would not hesitate to recommend Nick & Co. to others. Tim Q.

Testimonials (continued)

Very pleased with the service and personnel; enjoying the Trane Heat Pump. Betty W.

Dee and staff are always most courteous, prompt, friendly and helpful! Teshie C.

Entire experience was top notch. Nick gave a thorough estimate with options. In the office, Dee Anderson arranged 6 months same as cash financing and came to my office twice to bring paperwork. Work was conveniently scheduled while I was on vacation. Andrew B.

Nick is always helpful, friendly and good at explaining what is happening. I think he is a good example of the kind of representative you would want to have. Dick T.

Nick & Co. has been servicing my homes for years (25+), and there is no one else that I would contact. Nick has always been straight with me, and that's the way I do business. Bob N.

Thank you for your time and patience in our situation. Hayes T.

Two fine young men - right on time. Thank you, Nick, for attention to detail. Charlie S.

Great workers, fast, courteous, and knocked the job out quickly. I knew there was some reason I keep returning to Nick & Co. Marty D.

I feel like I am family and you care for my needs and treat me well. I recommend you all the time! Terri D.

The inspector passed the gas pack today with some words of praise for your work. We, too, are very pleased with the unit, but more so with your professional attitude and the quality of the job. We would be happy to recommend you to anyone. Many thanks for the good work! David D.

Thank you and your assistants for doing such a nice job in installing the new heat pump for us. The technicians were most efficient, and we appreciated the installation work they completed. Yesterday the city inspector came by, and I want to pass on a compliment to you from the man. He said that out of 300+ contractors licensed to do work in Mecklenburg County, there are only about five he would recommend, and your company is one of the five. He said you and your men do fine work, and I agreed. Many thanks. Jane T.

Testimonials (continued)

Before I leave for California, I just wanted to say it has been such a pleasure to work with you during our 11 years in Charlotte, both personally and professionally. I have given your name and number to our buyers, as well as my neighbor. I know you will provide the same excellent service to them as well. Sofan B.

Just a quick but most heartfelt thanks for all the wonderful attention and service you all have given us. Even with the painters and subs, the house is already less dusty. Your kind and thoughtful way of listening and immediate responses are greatly appreciated!!! Vicki

We so appreciate how professional, courteous, prompt and gracious you guys are! What a wonderful experience it is each and every time we cross paths. Stephanie S.

Always your work is greatly appreciated, as well as the attention Dee so kindly and thoughtfully gives us, and your co-workers so nicely greet our gang. Vicki F.

We were barely two weeks in our new home when our AC died. Thanks for fixing it, and thanks for alerting us to the fact we had homeowner's warranty. Fanie G.

Thanks for everything! It is great to know we can count on wonderful people like you! Thanks again! Allison M.

Big thank you! You are the best! Nancy T.

I was pleased the owner, Nick, came to my home for proper assessment of system, rather than a salesman that was more interested in commissions than anything. Still the technicians were experienced and did a good job with installation. Dee did a great job correlating the project. After the installation, with 100 degree temperatures, a minor part malfunctioned (no fault of installers) on a Sunday about 1 p.m. I called Nick & Co. and Dee had Nick, the owner, over in less than an hour to replace the part. How is that for service? Claude A.